



Privacy Statement

Techeng is committed to protecting the privacy and security of your personal information. This privacy statement explains how we collect, use, and protect your data in accordance with the Australian Privacy Principles (APPs) under the Privacy Act 1988 (Cth).

1. Collection of Personal Information

We may collect personal information from you in various ways, including:

- When you visit our website, interact with our online services, or use our mobile applications.
- When you contact us via email, phone, or other means of communication.
- When you engage with our products or services, participate in surveys, promotions, or events.

The types of personal information we may collect include:

- Contact details (e.g., name, email address, phone number).
- Demographic information (e.g., age, gender, location).
- Payment information (e.g., credit card details).
- User-generated content (e.g., comments, reviews).
- Other information relevant to customer inquiries and feedback.

2. Use of Personal Information

We may use your personal information for the following purposes:

- To provide and personalize our products and services.
- To process transactions and fulfill orders.
- To communicate with you, respond to your inquiries, and provide customer support.
- To send promotional materials, updates, and marketing communications.
- To conduct research, surveys, and analysis to improve our products and services.
- To comply with legal and regulatory obligations.

3. Disclosure of Personal Information

We may disclose your personal information to third parties, including:

- Service providers and business partners who assist us in operating our business and delivering products and services.
- Regulatory authorities, law enforcement agencies, or other third parties when required by law or to protect our rights, property, or safety.
- Other parties with your consent or as otherwise permitted or required by applicable law.



4. Data Security

We are committed to ensuring the security of your personal information and have implemented appropriate technical and organizational measures to safeguard against unauthorized access, disclosure, alteration, or destruction.

5. Access and Control of Personal Information

You have the right to access, update, or correct your personal information held by us. If you would like to exercise this right or, have any questions or concerns about the processing of your personal information, please contact us, using the details provided below.

6. Changes to this Privacy Statement

We may update this privacy statement from time to time to reflect changes in our practices or legal requirements. We encourage you to review this statement periodically for any updates.

7. Contact Us

If you have any questions or concerns regarding our privacy practices or this privacy statement, please contact Techeng via the Contact Page on our website www.techengqld.com.au. Include in your message the following information.

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